

State Switching to Electronic Insurance Forms via Third-Party Vendor Website

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Effective September 30, 2016, the State Universities Retirement System's (SURS) assistance with the enrollment of all member, retiree and survivor health insurance coverage will change.

The Department of Central Management Services (CMS) has hired a third-party online vendor, Morneau Shepell, to assist with the administration of the State Employees Group Insurance Programs. SURS role going forward will be to communicate retiree and survivor insurance eligibility and to collect health insurance premiums from SURS pension payments. **SURS will no longer assist with processing health insurance coverage changes for our members.** Beginning Sept. 30, 2016, paper forms will no longer be accessible or accepted for changes through the State Universities Retirement System.

This change will impact all SURS members who are eligible for coverage through the College Insurance Program and State Employees Group Insurance Program. This also includes members enrolled in the Total Retiree Advantage Illinois (TRAIL) Medicare Advantage plans.

Beginning Sept. 30, members will view and make changes to their coverage through the MyBenefits website at www.MyBenefits.illinois.gov [1]. Members will access this website by using the ID assigned by the Department of Central Management Services. If a member does not have their ID and wishes to log in, they will be able to retrieve it through the website's self-authentication process. Members will also have the option to call a State of Illinois Group Insurance customer service representative for further assistance or to enroll over the phone, Monday ? Friday 8:00 a.m. ? 6:00 p.m. CST, toll free at 1-844-251-1777 or TTY toll free at 1-844-251-1778.

[Read informational letter sent by CMS to affected members](#) [2]

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Links

[1] <http://www.MyBenefits.illinois.gov>

[2] <https://surs.org/sites/default/files/pdfsx/MorneauShepellLetter.pdf>

[3] <https://surs.org/tags/about-surs>

[4] <https://surs.org/tags/all-plan-types>

[5] <https://surs.org/tags/insurance>