REQUEST FOR PROPOSAL
Information Technology Software, Hardware, Services and Solutions

Issued December 21, 2018

Responses due via email by 4:30pm CT on January 25, 2019
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I. Introduction

The State Universities Retirement System (“SURS” or the “System”) is soliciting proposals from qualified and authorized Partners and Distributors to establish a multi-year Master Services Agreement (MSA) which acts as a procurement vehicle for Information Technology products, services, solutions and related products and services.

All forms/required documents needed for submitting a Request for Proposal (“RFP”) are available on the SURS website at www.surs.org.

A proposer’s preparation and submittal of a proposal or subsequent participation in presentations or contract negotiations creates no obligation on the System to award a contract or to pay any associated costs. All proposals and related materials will be retained by the System and will be subject to disclosure as required in accordance with the Illinois Freedom of Information Act.

II. Description of SURS

SURS is the administrator of a cost-sharing, multiple employer, public employee retirement system that provides retirement, survivor, disability and death benefits to employees of Illinois state universities, community colleges, and certain other affiliated organizations and agencies. SURS was created in 1941, by an act of the Illinois General Assembly, and is governed by the Illinois Pension Code (40 ILCS 5/15-101 et seq.). SURS provides benefit services to over 230,000 members who work for 61 employers. SURS is responsible for investing assets of more than $19 billion in a diversified portfolio of U.S. and foreign stocks, bonds, real estate and alternative investments. SURS also administers a defined contribution plan, the Self-Managed Plan, which currently has assets of approximately $2.2 billion. Northern Trust serves as SURS’ Master Trustee Custodian.
An elected and appointed, eleven-person, Board of Trustees, governs SURS. The chairperson of the Board of Trustees is, by statute, the chairperson of the Illinois Board of Higher Education. Five members of the Board are appointed by the governor of the state of Illinois. The remaining six members of the Board are elected by participating members (four individuals) and annuitants (two individuals). Our trustees serve six-year terms. SURS is funded by participant payroll deductions and annual employer contributions provided by the state of Illinois. By statute, SURS is defined as a “body politic and corporate” created by Article 15 of the Illinois Pension Code.

SURS currently employs approximately 132 staff, located in 2 offices in Champaign and Naperville, Illinois. Two SURS employees are in the Naperville office. The remaining SURS employees are situated in the Champaign office.

A copy of SURS’ most recent Comprehensive Annual Financial Report (CAFR) is available for review, or to download, at www.surs.org.

The Illinois Governmental Ethics Act, 40 ILCS 420, provides guidelines for ethical practices concerning state and local pension plans. Respondent providers should be familiar with the provisions of this Act.

Section 1-109.1(6) of the Illinois Pension Code (40 ILCS 5/1-109.1(6)) encourages Illinois public pension systems like SURS to utilize businesses owned by “minorities”, “women”, and “persons with disabilities” for all contracts and services, as those terms are defined in the Business Enterprise for Minorities, Women, and Persons with Disabilities Act (“BEMWPD”, 30 ILCS 575). Additionally, Section 1-109.1(10) of the Illinois Pension Code (40 ILCS 5/1-109.1(10)) sets an aspirational goal of not less than 20% of contracts awarded to such businesses for "information technology services", "accounting services", "insurance brokers", "architectural and engineering services", and "legal services" as defined by the BEMWPD. Accordingly, businesses that meet these definitions are strongly encouraged to submit responses to this RFP.

A section of the Illinois Procurement Code concerning prohibitions of political contributions for vendors, 30 ILCS 500/50-37, may or may not apply to SURS service providers. However, each service provider should be familiar with the provisions of this section and comply with this section if the service provider deems it appropriate.

SURS is subject to its own procurement statutes and rules. Responders should be familiar with those procurement requirements as well. The selected responder will be paid by SURS directly.

Further legal requirements that vendors should be familiar with are contained in the Addendum to Contract under Appendix D.

III. Scope of Products and Services Required

The State Universities Retirement System is soliciting proposals from qualified vendor(s) to enter into a Master Agreement for the procurement of a complete line of Technology Products, Services, Solutions and Related Products and Services. These include but are not limited to the products and services noted in Appendix E and Appendix F. SURS reserves the right to select all or some of license products and services listed in Appendix E that best match its needs and budget for the product.

SURS recognizes that any one Supplier may not provide all product lines. No computer-related products, supplies or services are excluded from this RFP. All computer product, supplies and accessories carried in a Supplier’s catalog(s), price book(s) or otherwise available by special order are part of this solicitation. User conference passes and other training and certification opportunities are in-scope and would be viewed as value-added offerings.
Multiple awards may be issued as a result of this RFP. Multiple Awards will ensure that any ensuing Master Agreements fulfill SURS current and future requirements.

IV. Qualifications

The following is a list of qualifications that will be used when evaluating potential vendors. Mandatory qualifications are noted. Respondents will be asked to confirm their qualifications via Appendix A.

- The responder’s key professionals and/or organization must not have material conflicts with the SURS Board. (Mandatory)
- Cisco Gold Certified Partner
- HP Gold or Platinum partner
- Dell Partner Direct Preferred or Premier Partner
- Panasonic Authorized Reseller Partner
- EMC² Gold or Platinum Partner
- Comm Vault Value-Added Reseller
- Symantec Gold or Platinum Partner
- VMware Enterprise or Premier Partner
- Microsoft Gold or Silver Certified Partner
- Authorized Microsoft Dynamics Partner and Solution Provider
- Citrix Gold Solutions Advisor or Platinum Solutions Advisor
- NetApp Platinum or Star Partner
- 3 year or greater licensing and support term
- Azure Cloud Readiness Assessment offering available
- Azure Cloud Migration Services offering available
- Consultative feedback on an ongoing basis
- History of working with pension fund desirable
- Online self-service portal for ordering, supporting API interfaces to financial systems and other levels of customization

V. Proposal Content

At a minimum, the proposal must include the following information to be considered for the engagement. For ease of review, each requirement should be addressed separately.
Cover Letter
A cover letter, which will be considered an integral part of the proposal package, in the form of a standard business letter, must be signed by an individual authorized to bind the proposer contractually. This cover letter must indicate the signer is so authorized and must indicate the signer’s title or position. An unsigned proposal will be rejected. The cover letter must also include:

a. A statement that the proposal meets all requirements of this RFP, and that the offer tendered by the proposal will remain in full force and effect until and may be accepted by SURS at any time prior to 30 days beyond the deadline for submittal.

b. A disclosure of any current business relationship or any current negotiations for prospective business with SURS, or with any member of the Board of Trustees or SURS staff, or any party currently rendering services to SURS.

c. A statement that the proposer acknowledges that all documents submitted in response to this RFP may be subject to disclosure under the Illinois Freedom of Information Act and/or the Illinois Open Meetings Act.

Statement of Qualifications
Proposers must complete and return the Qualifications Certification in the form contained in Appendix A.

Reference Checks
Reference checks will be conducted for each finalist.

Questionnaire
The questionnaire contained in Appendix B to this RFP must be completed and returned as part of the proposal.

Fee Proposal
Proposers must submit a proposal in the format prescribed in Appendix C. Any deviation from the prescribed format which in the opinion of SURS is material and may result in the rejection of the proposal. The proposed fee shall include all costs and expenses for providing the services and equipment as described in this RFP, and any agreed-upon extended warranties that are associated with initial installation. Once finalists are selected, fees may be subject to a “best and final” offer process to be determined at the discretion of the System.

The fee proposal must expressly state that the proposed discount structures are guaranteed for the term of any resulting contract.

Contract
This Request for Proposal is neither a contract nor meant to serve as a contract. It is anticipated that one or more of the proposals submitted in response to this Request for Proposal may be selected as the basis for negotiation of a contract with the proposer. Such a contract is presently contemplated to contain, at a minimum, the terms of the proposal submitted, as finally negotiated and approved by the System. SURS reserves the right to negotiate additions, deletions, or modifications to the terms of proposals submitted. However, the terms contained in Appendix D, Addendum to Contract, must be agreed to and accepted by the candidate or organization selected to perform the work contemplated by this RFP.

Project Schedule
The submission must include a preliminary project schedule based on the number of calendar days required to perform the work following the award of the contract.

VI. Submission of Proposals
All proposals must be received no later than the deadline stated in the Anticipated Timeline and Contact Information section. Submissions must be made via email to the identified contact person by the stated deadline. Only email submissions will be accepted.

The proposals become the property of SURS upon submission. All costs for developing proposals and attending presentations and/or interviews are entirely the responsibility of the proposer and shall not be chargeable to SURS.

Only one proposal from an individual, firm, partnership, corporation, or combination thereof, will be considered for this assignment.

VII. Evaluation Process

Pre-Evaluation Review
All proposals will be reviewed to determine if they contain all the required submittals specified in this RFP. Those not submitting all required information in the prescribed format will be rejected.

Proposal Evaluation
All proposals received by the SURS representative on or before the deadline listed above will be reviewed to determine whether they meet the minimum requirements of this RFP.

All proposals received by deadline and pass the pre-evaluation review will undergo an evaluation process conducted by SURS staff. They will be reviewed to determine whether they meet the requirements of this RFP. SURS will consider the following factors in the evaluation process, ranked in no specific order, and will render a decision based on the perceived best fit and best value for the engagement. Fees will be one of the determining factors in this decision but will not be the primary determinative. Proposals will be evaluated based on criteria including:

- Understanding of the services requested
- Timeline for recommended solution to be implemented
- Proposed deliverables
- Relevant knowledge, experience and qualification of firm and team members including established record of success in similar work
- References
- Willingness to negotiate contract terms, including length of contract terms
- Breadth and quality of products/services
- Service, support, product warranty and maintenance
- Financials, i.e. pricing and terms that provide for increased discounts and lower overall cost, rebates, other financial incentives
- Administration, i.e. reporting capabilities
- Order placement/delivery/installation
- On-line capabilities, including electronic ordering, e-commerce, procurement cards, billing and access to supplier’s electronic catalogs
- Adherence to RFP requirements which closely align with SURS institutional policies, federal, state, and local legal and regulatory requirements and policies
- Environmentally sustainable products and Green Purchasing/Sustainability initiatives
- Supplier diversity, including Historically Underutilized Businesses (HUBs), Woman and Minority Business Enterprises (WMBEs) and Small Business Enterprises as defined by the Small Business Administration (SBA)
• Added value incentives and services
• Other information as deemed relevant by SURS

Proposals that contain false or misleading statements or that provide references which do not support an attribute or condition claimed by the proposer will be rejected. Issuance of the Request for Proposal creates no obligation to award a contract or to pay any costs incurred in the preparation of a proposal. Nothing in this RFP or any resulting contract shall preclude SURS from procuring services similar to those described herein from other sources.

During the evaluation process, proposers may be requested to provide additional information and/or clarify contents of their proposal. Other than information requested by SURS, no proposer will be allowed to alter the proposal or add new information after the filing date.

Once finalists are selected, fees may be subject to a “best and final” offer process to be determined at the discretion of the System.
VIII. Anticipated Timeline and Contact Information

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SURS may extend these deadlines at its discretion. Any such extensions will be posted to the SURS website.

**SURS RFP Contact Information**

Procurement Officer  
Procurement_Officer@surs.org  
SURS  
1901 Fox Drive  
Champaign, IL 61825-2710

IX. Submission Process

**Deadline**

To be considered for selection, proposals **must be received via e-mail in Adobe Acrobat format** at Procurement_Officer@surs.org no later than 4:30 p.m. CT, January 25, 2019. Please reference the “IT Software Hardware and Services RFP Response - Name of Responder” in your communications. An email confirmation will be sent confirming receipt of the proposal.

**Withdrawal**

A proposal may be withdrawn any time prior to the deadline by written notification signed by the individual applicant or authorized agent of the firm and received at Procurement_Officer@surs.org no later than the deadline of 4:30 p.m. CT, January 25, 2019. Please reference the “IT Software Hardware and Services RFP Response - Name of Respondent” in your communications. An email confirmation will be sent confirming withdrawal of the proposal. The proposal may be resubmitted with any modifications no later than the deadline. Modifications offered in any other manner will not be considered.

**Questions**

To clarify any issues in this Request for Proposal, SURS will respond only to questions that are presented in writing via e-mail to Procurement_Officer@surs.org. All questions should be submitted to SURS by 4:30 p.m. CT, January 11, 2019. Please reference the “IT Software Hardware and Services RFP Response - Name of Responder” in your communications. These questions will be consolidated into a single Q&A document and
responded to by SURS on, or about, January 15, 2019. The Q&A document will be posted on the SURS web site at www.surs.org/rfp without indicating the source of the query.

X. General Conditions

Freedom of Information Act Disclosure

All materials submitted in response to the RFP become property of SURS. Proposals remain confidential during the selection process. However, upon completion of the selection process, all responses, including that of the individual, vendor or firm selected, will be a matter of public information and will be open to public inspection in accordance with the state of Illinois Freedom of Information Act (FOIA).

If, in response to this RFP, trade secrets or commercial or financial information are furnished under a claim that they are proprietary, privileged or confidential and that disclosure of the trade secrets or commercial or financial information would cause competitive harm to the person or business responding to this RFP, such claim must be clearly made, and such information must be clearly identified. (5 ILCS 140/7 and 7.5) Responses to this RFP with every page marked as proprietary, privileged or confidential will not satisfy this requirement. Bidders are required to make a good faith attempt to properly identify only those portions of the response that are truly furnished under a claim that they are proprietary, privileged or confidential and that disclosure of the trade secrets or commercial or financial information would cause competitive harm to the person or business responding to this RFP.

Redacted Version of RFP Response

In the event Responder believes and claims that certain materials or information contained in the submitted response are exempt from public disclosure under the Illinois FOIA, Responder is required to provide a redacted version of the response it believes will be suitable for release under the Illinois Freedom of Information Act. (5 ILCS 140/7 and 7.5)

A RESPONDER’S FAILURE TO PROVIDE A REDACTED VERSION OF THE RFP WILL RESULT IN SURS DISCLOSING THE RESPONDER’S ENTIRE RFP RESPONSE IF THE SAME IS REQUESTED UNDER THE ILLINOIS FOIA AND NEITHER THE RESPONDER NOR ANY THIRD PARTIES SHALL HAVE ANY RECOURSE AGAINST SURS FOR ITS DISCLOSURE OF THE NON-REDACTED RFP RESPONSE.

However, any claim of privilege from disclosure is not definitive. SURS has the right and legal obligation to determine whether such information is exempt from disclosure under the Illinois Freedom of Information Act and no information will be considered or determined by SURS to be proprietary, privileged or confidential unless it is identified and separated as indicated herein. (5 ILCS 140/7 and 7.5)

Ordinary Course of Business Communications Allowed

Other than existing normal business matters, respondents, potential respondents, or their representatives should not contact anyone at SURS (including SURS staff, members of the SURS advisory committees and members of the SURS Board) other than the listed RFP contact. In addition, respondents must not discuss this RFP with any employee of SURS, trustee of SURS, employee of SURS’ custodian, managers, legal counsel, or other advisors or persons/entities having contracts or other affiliations with SURS.
SOURS Quiet Period Policy

Please note the following Quiet Period Policy establishing guidelines by which the SOURS Board of Trustees and SOURS Staff will communicate with prospective vendors or service providers during a search process. The Quiet Period for this RFP began on the date the RFP was issued: December 21, 2018.

1. The quiet period shall commence upon Committee action (or Board action if the selection is not initiated through a Committee) to authorize a search for a service provider and end once a selection has been made by the Board and accepted by the service provider;

2. Initiation, continuation and conclusion of the quiet period shall be publicly communicated via the SOURS website (www.SOURS.org) to prevent inadvertent violations;

3. All Board members, and SOURS staff not directly involved in the search process, shall refrain from communicating with potential service providers regarding any product or service related to the search offered by the provider throughout the quiet period and shall refrain from accepting meals, travel, hotel, or other value from the providers;

4. Throughout the quiet period, if any Board member or SOURS staff member is contacted by a potential service provider, the Board member or SOURS staff member shall refer the provider to the SOURS staff member directly involved in the search process;

5. All authority related to the search process shall be exercised solely by the relevant Committee or Board as a whole, and not by individual Board Members;

6. All information related to the search process shall be communicated by SOURS staff to the relevant Committee or Board as a whole, and not to individual Board Members;

7. The quiet period does not prevent Board approved due diligence, client conference attendance, or communications with an existing service provider that happens to be a provider in the ordinary course of services provided by such service provider; however, discussions related to the pending selection shall be avoided during those activities;

8. The provisions of this policy will apply to potential service providers throughout the quiet period and shall be communicated to providers in conjunction with any competitive proposal process; and

9. A potential service provider or vendor may be disqualified from a search process for a violation of the Quiet Period or any portion of this policy.

Rights Reserved

SOURS reserves the right to amend any segment of the RFP prior to the announcement of a selected vendor/contractor. In such an event, all respondents will be afforded the opportunity to revise their proposals to accommodate the RFP amendment.

SOURS reserves the right to remove any or all services from consideration for this contract. At its discretion, SOURS may issue a separate contract for any service or groups of services included in this RFP. SOURS may negotiate additional provisions to the contract awarded pursuant to this RFP.

SOURS may request additional information from any or all bidders to assist in the evaluation of proposals, and SOURS reserves the right to conduct background investigations of selected individuals or firms prior to awarding a contract under this RFP.

SOURS does not bear any obligation to complete the RFP process or to select any individual(s) or firm(s). SOURS also reserves the right without prejudice to reject any or all proposals submitted.

SOURS will NOT reimburse any expenses incurred in responding to this RFP.
Equal Opportunity
SURS does not discriminate because of race, color, religion, creed, sex, sexual orientation, age, marital status, military status, certain unfavorable discharges from military service, political affiliation, citizenship, ancestry, national origin, physical or mental handicap or disability or any other characteristic protected by law. It is the System's intent to comply with all state, federal, and local equal employment and opportunity laws and public policies.

Terms and Conditions
Following a review of submitted materials, if requested, selected individuals or organizations must be prepared to make a presentation or otherwise participate in an in-person interview in Champaign, IL or in Chicago, IL with SURS staff members and/or members of the SURS board of trustees at a date and location to be determined by SURS. SURS will not provide reimbursement for any costs incurred by the individuals or organizations associated with this presentation. Prior to the award of a contract pursuant to this RFP, selected individuals or firms must provide all requested documentation.
Appendix A: Statement of Qualifications

(Firm Name) certifies that it meets the following minimum qualifications.

Please initial each item applicable to your organization.

______  1. The responder’s key professionals and/or organization has no material conflicts with the SURS Board *
______  2. Cisco Gold Certified Partner
______  3. HP Gold or Platinum partner
______  4. Dell Partner Direct Preferred or Premier Partner
______  5. Panasonic Authorized Reseller Partner
______  6. EMC² Gold or Platinum Partner
______  7. CommVault Value-Added Reseller
______  8. Symantec Gold or Platinum Partner
______  9. VMware Enterprise or Premier Partner
______ 10. Microsoft Gold or Silver Certified Partner
______ 11. Authorized Microsoft Dynamics Partner and Solution Provider
______ 12. Citrix Gold Solutions Advisor or Platinum Solutions Advisor
______ 13. NetApp Platinum or Star Partner
______ 14. 3 year or greater licensing and support term
______ 15. Azure Cloud Readiness Assessment offering available
______ 16. Azure Cloud Migration Services offering available
______ 17. Consultative feedback on an ongoing basis
______ 18. History of working with pension fund desirable
______ 19. Online self-service portal for ordering, supporting API interfaces and other levels of customization

* Indicates Mandatory Qualification

Signed: _______________________________________________
Date:     __________________
Title:   _______________________________________________
Appendix B: Questionnaire

The following questionnaire must be completed and included with your response to this RFP. Type your responses in the same order as the questionnaire, listing the question first followed by your answer.

Contact and Company Information:

Name of Individual / Organization: ________________________________
Mailing Address: ________________________________________________

City: __________________ State: _________ Zip Code: ______ Phone: __
Fax: __________________

Federal Employer Identification Number: ____________________________

Contact Person(s):
Name: __________________________ Phone: ___________________________ Title: _______________
______________________________________________
Fax: __________________________ Email: ______________________________
Website: ________________________

Organization Background:

1. Please provide a general description and history of the organization, its operations (please include any history of mergers and/or acquisitions), year founded, ownership structure, biographies of the principals and percentage ownership by current employees.

2. Provide a brief, descriptive statement detailing evidence of the respondent’s ability to deliver the goods or services sought under this RFP.

3. Is Respondent a “Minority owned business,” meaning a business which is at least 51% owned by one or more minority persons, or in the case of a corporation, at least 51% of the stock in which is owned by one or more minority persons; and the management and daily business operations of which are controlled by one or more of the minority individuals who own it? If so, please provide a detailed explanation.

4. Is Respondent a “Female owned business,” meaning a business which is at least 51% owned by one or more females, or, in the case of a corporation, at least 51% of the stock in which is owned by one or more females; and the management and daily business operations of which are controlled by one or more of the females who own it? If so, please provide a detailed explanation.

5. Is Respondent a “Business owned by a person with a disability,” meaning a business that is at least 51% owned by one or more persons with a disability and the management and daily business operations of which are
controlled by one or more of the persons with disabilities who own it? A not-for-profit agency for persons with disabilities that is exempt from taxation under Section 501 of the Internal Revenue Code of 1986 is also considered a "business owned by a person with a disability". If so, please provide a detailed explanation.
Appendix C: Fee Proposal

Please include detail regarding scope and cost of services, deliverables and timeframe for completion of the project.

FIRM NAME: _______________________________________________________

ADDRESS: _____________________________________________________________________________

_____________________________________________________________________________________

TELEPHONE: _______________________________________________________

REPRESENTATIVE: __________________________________________________

Please include:

1. Schedule/lead times
2. Appendix E: Technology Products and Services.
   a. Provide pricing for all products, services and solutions supported by your firm in a format that is clear, concise and easily understood.
   b. Software and Hardware pricing to be shown as fixed discount percent off Manufacturer List Price, or any other widely-verifiable base cost
   c. Services pricing to be shown as hourly rates
   d. Maintenance pricing to be shown with monthly/annual rates
3. Appendix F: Products and Services of Prime Interest
   a. Provide pricing for products and services within each Lot supported by your firm
   b. Software and Hardware pricing to be shown as fixed discount percent off Manufacturer List Price, or any other widely-verifiable base cost
   c. Services pricing to be shown as hourly rates
   d. Maintenance pricing to be shown with monthly/annual rates
4. Proposals must include a full description of each service offering. Services may include but not limited to installation/de-installation, staging/deployment, asset tagging, image loading, maintenance, support, training, migration, integration, asset management, recycling/disposal, pre-implementation design, disaster recovery planning and support, helpdesk, technical support.

Indicate project duration and frequency of visits (if applicable) below.
Cost for additional meetings, if requested by SURS: $______________________________

I, _________________________________________, an authorized representative of the above-indicated
firm, have reviewed and understand the ______________________ Request for Proposals, and I/we am/are
prepared to provide the required services for the above costs.

__________________________________
(SEAL)

ATTACH A MINIMUM OF TWO PROJECT REFERENCES, SIMILAR IN DESIGN AND SCOPE.

ATTACH LIMITS OF COVERAGE FOR PROFESSIONAL LIABILITY INSURANCE.
Appendix D: Addendum to Contract

ADDENDUM TO CONTRACT

In consideration of SURS entering into such contract, the Vendor/Contractor also agrees to the following:

1) If the Contractor is an individual, he or she certifies that he or she is not in default on an educational loan as provided in Section 3 of the Educational Loan Default Act, 5 ILCS 385/3.

2) The Contractor certifies that it is not barred from being awarded a contract or subcontract because of a conviction or admission of guilt for bribery or for bribing an officer or employee of the State of Illinois or any other state in that officer or employee’s official capacity as provided in Section 50-5 of the Illinois Procurement Code, 30 ILCS 500/50-5.

3) The Contractor certifies that it will provide a drug free workplace by engaging in the conduct prescribed in Section 3 of the Drug Free Workplace Act, 30 ILCS 580/3.

4) The Contractor certifies that it is not barred from contracting with SURS because of a violation of either Section 33E-3 (bid-rigging) or 33E-4 (bid rotating) of Article 33E of the Criminal Code of 1961, 720 ILCS 5/33E.

5) The Contractor certifies that neither it nor any substantially owned affiliated company is participating or shall participate in an international boycott in violation of the provisions of the U.S. Export Administration Act of 1979 or the regulations of the U.S. Department of Commerce promulgated under that Act.

6) The Contractor certifies that no fees, commissions, or payments of any type have been or will be paid to any third party in connection with the contract to which this is an addendum, except as disclosed in the contract or an exhibit thereto as provided in 30 ILCS 500/50-25 and in 40 ILCS 5/1-145. The Contractor shall promptly notify SURS if it ever has reason to believe that this certification is no longer accurate.

7) To the extent Illinois law is applicable to Contractor, pursuant to 775 ILCS 5/2-105, Contractor agrees to:
   a) Refrain from unlawful discrimination and discrimination based on citizenship status in employment and undertake affirmative action to assure equality of employment opportunity and eliminate the effects of past discrimination;
   b) Comply with the procedures and requirements of the Illinois Department of Human Rights’ regulations concerning equal employment opportunities and affirmative action;
   c) Provide such information, with respect to its employees and applications for employment, and assistance as the Illinois Department of Human Rights may reasonably request; and
   d) Have written sexual harassment policies that shall include, at a minimum, the following information:
      i) The illegality of sexual harassment;
      ii) The definition of sexual harassment under State law;
iii) A description of sexual harassment, utilizing examples;
iv) Contractor’s internal complaint process including penalties;
vi) Directions on how to contact the Illinois Department of Human Rights and the Illinois Human Rights Commission; and
vii) Protection against retaliation as provided by Section 6-101 of the Illinois Human Rights Act. A copy of the policies shall be provided to the Illinois Department of Human Rights upon request.

8) To the extent it applies to Contractor and this contract, Contractor agrees to comply with the Illinois Prevailing Wage Act, 820 ILCS 130/1, et seq.

9) Contractor shall maintain, for a minimum of five (5) years after the completion of the contract, adequate books, records, and supporting documents to verify the amounts, recipients, and uses of all disbursements of funds passing in conjunction with the contract. Contractor shall further make all such books, records, and supporting documents related to the contract available for review and audit by the internal auditor of SURS and by the Illinois Auditor General and shall cooperate fully with any audit conducted by the internal auditor of SURS and the Illinois Auditor General and will further provide the internal auditor of SURS and the Illinois Auditor General full access to all relevant materials.

10) Contractor agrees to notify the SURS Ethics Officer if it solicits or intends to solicit for employment any of the employees of SURS during the term of the contract.

11) Contractor understands that SURS and this contract are subject to the provisions of the Illinois Open Meetings Act (5 ILCS 120/1, et seq) and the Illinois Freedom of Information Act (5 ILCS 140/1, et seq).

12) Counterparts. This Agreement and Addendum may be executed in counterparts, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same agreement. The counterparts of this Agreement and Addendum may be executed and delivered by facsimile or other electronic signature by any of the parties to any other party and the receiving party may rely on the receipt of such document so executed and delivered by facsimile or other electronic means as if the original had been received.

Under penalties of perjury, Contractor certifies that______________________________ is its correct Federal Taxpayer Identification Number.

Contractor is doing business as a(n) (please circle applicable entity):

- Individual
- Corporation
- Sole Proprietorship
- Not-for-Profit Corporation
- Partnership
- Medical and Health Care Services Provider Corporation
- Real Estate Agent
- Governmental Entity
- Tax Exempt Organization (IRC 501(a) only)
- Trust or Estate
- Other: __________

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Appendix E: Technology Products and Services

GENERAL DEFINITION OF PRODUCTS AND/OR SERVICES

Offerors are to propose the broadest possible selection of TECHNOLOGY PRODUCTS, SERVICES, SOLUTIONS, AND RELATED PRODUCTS AND SERVICES they offer. The intent of this solicitation is to provide SURS with products and services to meet their various needs. A template for providing pricing information is included at the bottom of this Appendix. Therefore, the Offerors should have demonstrated experience in providing the Products and Services as defined in this RFP, including but not limited to:

Technology Products

A complete portfolio of technology products such as desktops, laptops, tablets, PDA’s, servers, storage, ruggedized devices, thin clients, printers, monitors, multifunction printers, scanners, plotters, projectors, video conferencing, teleconferencing, analog phones, VoIP phones, conference phones, audiovisual equipment such as computer video interfaces, switchers, matrix switchers, distribution amplifiers, video scalers, scan converters, processing devices Ethernet control interfaces and high resolution cables, instructional equipment, security equipment, cabling, modems, wired and wireless networking, networking to support server, storage and client applications such as routers and switches, software, computer accessories, computer components, power protection, data protection, video cameras, virtualization products, systems and network management tools, database products, data center facilities (racks, fire suppression, electrical, HVAC, generator, physical access controls) as well as any other technology products available from Offeror.

Technology Services and Solutions

A complete portfolio of technology services and solutions such as systems configuration, testing, software copying, hardware and software installation, upgrades and/or maintenance, system integration, network integration, extended warranties, warranty service, staff augmentation and any other services and solutions available from Offeror. Specific requirements will be developed on a task order basis and may include, but is not limited to, services and solutions such as:

- **Virtualization**: Transform data center with virtualization to consolidate servers, reduce energy consumption, increase IT capacity, add system flexibility and prepare for cloud computing.
- **Physical Security**: Security solutions seaports, airports, water and wastewater, transportation, critical infrastructure, perimeter defense, physical and logical access control, identity management, antiterrorism protection, automated alarms and alerts, integration with databases containing critical security information, cyber security and asset management, endpoint security and other network security and IT security.
- **Communications**: Communication solutions to converge voice, data and video communications onto a single, secure IP-based network.
- **Cloud**: Cloud solutions for scalable computing and storage capacity and rapid self-provisioning computing capabilities. This may include, but is not limited to, Cloud Infrastructure as a Service (IaaS), Cloud Software as a Service (SaaS) and Cloud Platform as a Service (PaaS).
- **Infrastructure**: Infrastructure solutions such as data center management, network modernization and migration, desktop virtualization, risk and vulnerability management, and IT service management.
- **Data Management**: Data management solution which uses technologies such as thin provisioning, deduplication and automated storage tiering to improve storage utilization.
• **Visual Communications**: Visual communications that integrate audio, video, voice and presentation capabilities.
• **UCC (Unified Communications and Collaboration)**: UCC video teleconferencing solutions that provide for critical infrastructure, emergency operations centers, command rooms, fusion centers, training rooms, and classrooms.
• **Broadcast Studio**: Broadcast studio solutions for staff that oversee communications and public broadcast efforts which provide integration (system design engineering), fabrication, budgeting, scheduling, engineering, architectural planning (technical grounding, power distribution and facility load requirements), and equipment specification (video, audio, network and storage technologies).
• **Mobility**: Mobility services to keep users connected, responsive and secure such as email protection, download prevention, containerize content on devices, self-destructing content, and content linked back to the user.
• **Asset Management**: Asset management solutions to identify and manage installed software, hardware and license entitlements.
• **Data Protection**: Data protection to protect, backup, recover and archive data and applications.
• **Financial Services**: Financing options such as lease, lease to own, lease with option to own, and IT as a Service.
• **Other Services and Solutions**: Services and solutions not listed above that may be proposed by Offeror.

**Acer Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Acer.

**Adobe Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Adobe.

**Amazon Web Services Products, Services and Solutions**
**Amazon Web Services Products and Services**: A complete offering of Amazon Web Services products and services including, but not limited to, global compute, storage, database, analytics, application and deployment services to power web and mobile applications, data processing and warehousing, storage and archive, as well as any other products and services offered by Amazon Web Services.

**Amazon Web Services Solutions**: A complete offering of Amazon Web Services solutions including, but not limited to, cloud based solutions for websites, backup and recovery, archiving, disaster recovery, development and test, big data, high performance, databases, digital marketing, e-commerce, media and entertainment, mobile services, internet of things, enterprise IT, business applications, content delivery, health and any other solutions offered by Amazon Web Services.

**Apple Products, Services and Solutions**
A complete offering of Apple products, services and solutions including, but not limited to, MacBook, MacBook Air, MacBook Pro, iMac, Mac Pro, Mac mini, ipad mini, ipad, iphone, watch, ipod, Apple TV, accessories for all products, apps, servers, music, support and any other products, services or solutions offered by Apple.
Cisco Products, Services and Solutions

Cisco Products: A complete offering of Cisco products including, but not limited to, application networking services products, blade switches, cloud and systems management, collaboration endpoints, conferencing, connected safety and security, customer collaboration, data center management and automation, data center switches, infrastructure software, interfaces and modules, networking software, optical networking, routers, security, servers, service exchange, storage networking, switches, unified communications, video, wireless, and any other products offered by Cisco.

Cisco Services and Solutions: A complete offering of Cisco services and solutions including, but not limited to, cloud and systems management services, collaboration services, collaboration endpoints services, conferencing services, data center and virtualization services, enterprise network services, routing services, security services, services for application networking services, storage networking services, switching services, unified communication services, unified computing services, video services, wireless services and any other services and solutions offered by Cisco.

Citrix Products, Services and Solutions

Citrix Products: A complete offering of Citrix products, including but not limited to, Workspace Suite, Workspace Cloud, GoToMeeting, GoToTraining, GoToWebinar, OpenVoice, Podio, receiver for universal access from any device, XenMobile, ShareFile, Worx Mobile Apps, GoToAssist, Concierge, XenApp, XenClient, Xen Desktop, NetScaler, CloudBridge, CloudPlatform, XenServer, CloudPortal Business Manager and any other products offered by Citrix.

Citrix Services and Solutions: A complete offering of Citrix services and solutions including, but not limited to, application and desktop virtualization, enterprise mobility management, file sync and sharing, cloud networking, collaboration, cloud services and any other services and solutions offered by Citrix.

CommVault Products, Services and Solutions

CommVault Products: A complete offering of CommVault software including Simpana software, but not limited to, backup and recovery, virtual machine, integration, replication, OnePass Backup and Archive, deduplication, reporting and insights, workflow automation, content-based retention, self-service access, search and eDiscovery, legal hold, ContentStore, and any other products offered by CommVault.

CommVault Solutions, Services and Support: A complete offering of CommVault solutions, services and support including, but not limited to, data and information management, enterprise applications, bundled appliances, solutions for specialized industries such as healthcare, government and education, consulting services, professional services, support and training and any other solutions, services and support offered by CommVault.

Dell Products, Services and Solutions

Dell Products:

- General Products: A complete offering of Dell products including, but not limited to, laptops, notebooks, PDA’s, desktops, workstations, thin clients, monitors, servers, accessories, battery back-up, power or surge, cables, data storage and drives, networking, digital imaging such as cameras and scanners, memory and system components, office equipment, sound and multimedia, telecommunications products, video monitors, cards and projectors, interactive whiteboards, DVD’s, books, music and video.
• **Software**: A complete offering of Dell software including, but not limited to, information management, data protection, data center and cloud management, mobile workforce management, security, platforms and any other software offered by Dell.

**Dell Services and Solutions**: A complete offering of Dell services and solutions including, but not limited to, support services, application modernization, application services, business process outsourcing, digital business services, cloud-based services, information security services, financing and leasing, IT consulting, managed services, training services, cloud solutions, data center solutions, security solutions, big data, information and data management, mobility and security solutions and any other services and solutions offered by Dell.

**EMC² Products, Services and Solutions**

**EMC² Products**:

• **Big Data**: A complete offering of EMC² Big Data products including, but not limited to, storage, analytics, applications and any other Big Data products offered by EMC².

• **Cloud**: A complete offering of EMC² cloud products including, but not limited to, applications, data protection, infrastructure, security, cloud enabled solutions and any other cloud products offered by EMC².

• **Convergent Infrastructure**: A complete offering of EMC² convergent infrastructure products including, but not limited to, blocks, racks, appliances, reference architecture and any other convergent infrastructure products offered by EMC².

• **Storage**: A complete offering of EMC² storage products including, but not limited to, primary storage, software-defined storage, enterprise applications storage, storage for small and medium organizations, data protection products and any other storage products offered by EMC².

• **Security**: A complete offering of EMC² security products including, but not limited to, authentication, data loss prevention, data protection, fraud prevention, governance, risk and compliance, identity and access management, network analytics, security information and event management, cyber security framework, incident response assistance, and any other security products offered by EMC².

**EMC² Services and Solutions**:

• **Big Data**: A complete offering of EMC² Big Data consulting, services and solutions.

• **Cloud**: A complete offering of EMC² cloud management, support, services and solutions.

• **Content Management**: A compete offering of EMC² content management services and solutions including, but not limited to, process management, capture, customer communications, collaboration, pervasive governance and any other content management services and solutions offered by EMC².

• **Data Protection Solutions**: A complete offering of EMC² data protection solutions including, but not limited to, data protection solutions for Oracle, data protection solutions for Microsoft, data protection solutions for SAP, data protection solutions for VMware, data protection solutions for EMC Enterprise Hybrid Cloud, data protection solutions for Big Data, deduplication solutions, desktop, laptop and remote office solutions, disaster recovery solutions, mainframe tape replacement solutions, tape replacement solutions and any other data protection services and solutions offered by EMC².

• **Infrastructure Management**: A complete offering of EMC² infrastructure management services and solutions including, but not limited to, data center automation, IT operations management, IT performance management, configuration and compliance management, storage resource management, applications performance management, Vblock platform management and any other infrastructure management services and solutions offered by EMC².
• **Security**: A complete offering of EMC² security services and solutions including, but not limited to, advance security operations, authentication, data loss prevention, fraud prevention, network monitoring and any other security services and solutions offered by EMC².

• **General Services and Solutions**: A complete offering of any additional EMC² services and solutions including, but not limited to, installation, support, warranties, training, and any other services and solutions offered by EMC².

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**Fortinet Products, Services and Solutions**

A complete offering of product, services and business solutions offered by Fortinet.

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**Google Products, Services and Solutions**

A complete offering of Google product, services and solutions including, but not limited to, Apps for work, cloud platform, maps for work, search for work, Chrome for work, Android for work, Google business solutions and any other products, services and solutions offered by Google.

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**HP (Inc.) Products**

**HP Inc. Products**: A complete offering of HP products including, but not limited to:

- **Computers**: Desktops, laptops, tablets, monitors, workstations, accessories, point of sale computers for retail environments, thin client software portfolio, digital signage and any other computer equipment and software available from HP.
- **Printers**

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**HP (e) Products, Services and Solutions**

**HPe Products**: A complete offering of HP products including, but not limited to:

- **Networking**: Data center networking, software-defined networking, switches, wireless networking, campus networking and any other networking available from HP.
- **Servers**: Blade servers, scalable servers, integrity mission-critical servers, rack and tower servers and any other servers available from HP.
- **Software**: Application lifecycle management, big data analytics, business service management, enterprise security, hybrid cloud management, information governance, information management, IT service management, mobile solutions, operations management, software-defined data center, DevOps solutions and any other software available from HP.
- **Storage**: Primary storage, backup, recovery and archive storage, enterprise application storage, primary storage, software-defined storage, Simply StoreIT solutions and any other storage available from HP.

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**HP Services and Solutions**: A complete offering of HPe services and solutions including, but not limited to, analytics and data management, applications services, business process services, data center, workload and cloud services, enterprise security services, IT financing and asset recovery services, mobility and workplace services, support services, technology consulting, computing services, big data solutions, cloud solutions, mobility solutions, security solutions, converged systems solutions, small and midsize organization solutions, total access education solutions, and any other services and solutions offered by HPe.
IBM Products, Services and Solutions

IBM Products:

- **General Products:** A complete offering of IBM products including, but not limited to, laptops, notebooks, PDA’s, desktops, workstations, thin clients, monitors, servers, accessories, battery back-up, power or surge, cables, data storage and drives, networking, digital imaging such as cameras and scanners, memory and system components, office equipment, sound and multimedia, telecommunications products, video monitors, cards and projectors, interactive whiteboards, DVD’s, books, music and video.

- **Software:** A complete offering of IBM software including, but not limited to, information management, data protection, data center and cloud management, mobile workforce management, security, platforms and any other software offered by IBM.

IBM Services and Solutions: A complete offering of IBM services and solutions including, but not limited to, support services, application modernization, application services, business process outsourcing, digital business services, cloud-based services, information security services, financing and leasing, IT consulting, managed services, training services, cloud solutions, data center solutions, security solutions, big data, information and data management, mobility and security solutions and any other services and solutions offered by IBM.

Jabra Products, Services and Solutions
A complete offering of product, services and business solutions offered by Jabra.

Kofax Products, Services and Solutions
A complete offering of product, services and business solutions offered by Kofax.

Lenovo Products, Services and Solutions
A complete offering of product, services and business solutions offered by Lenovo.

Lexmark Products, Services and Solutions
A complete offering of product, services and business solutions offered by Lexmark.

Logitech Products, Services and Solutions
A complete offering of product, services and business solutions offered by Logitech.

Microsoft Products, Services and Solutions

Microsoft Products:

- **Devices:** A complete offering of Microsoft devices including, but not limited to, Surface products, PC’s and tablets, Xbox, Lumia Phones, Microsoft Band, Microsoft HoloLens, Microsoft Surface Hub, accessories and any other devices offered by Microsoft.

- **Software and Apps:** A complete offering of Microsoft software and apps, including but not limited to, Office, Windows, other software and services
such as Microsoft Health, Microsoft Security Essentials, Skype, Internet Explorer, OneDrive, Outlook, OneNote, Bing, Visual Studio, Visio, Project, and MSN, apps, games, downloads, Developer and IT Pro, Business and Enterprise such as cloud platform, data availability, business analytics, customer relationship management, Enterprise Mobility Suite, Enterprise resource and planning, business software and apps such as Microsoft Dynamics, Microsoft Power BI, Microsoft SQL Server, Windows Server, Microsoft System Center, Visual Studio, Microsoft Azure, Microsoft Social Engagement, Windows Embedded, Microsoft Intune, OneDrive for Business, Exchange Server, SharePoint and any other software and apps offered by Microsoft.

**Microsoft Services and Solutions:** A complete offering of Microsoft services and solutions including, but not limited to, support, licensing and any other services and solutions offered by Microsoft.

**Mimecast Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Mimecast.

**NetApp Products, Services and Solutions**
**NetApp Products:** A complete offering of NetApp products, including but not limited to, hybrid data storage, software and converged infrastructure, enterprise all-flash data storage, software and converged infrastructure, hardware and software for cloud storage and any other products offered by NetApp. 3.1.17.2. NetApp Services and Solutions: A complete offering of NetApp services and solutions to build a cloud-ready data center, accelerate enterprise application performance, protect and recover data, strategy, design, deploy and transition, operations, training, certification, support and any other services and solutions offered by NetApp.

**Palo Alto Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Palo Alto.

**Panasonic Products, Services and Solutions**
**Panasonic Products:**
- **Communications:** A complete offering of Panasonic communication systems including, but not limited to, business communication systems, HD visual communication systems, IP phones and any other communications products, applications and accessories offered by Panasonic.
- **Security Systems:** A complete offering of Panasonic security systems including, but not limited to, network cameras, video recorders, interfaces, software and converters, analog cameras, digital video recorders, switchers and controllers, remote head cameras, module cameras, wearable cameras, security viewer application and any other security systems and accessories offered by Panasonic.
- **Personal Computers:** A complete offering of Panasonic computers including, but not limited to, rugged, semi-rugged and business-rugged Toughbooks and Toughpads and any other personal computers and accessories offered by Panasonic.
- **Professional AV:** A complete offering of Panasonic professional AV equipment including, but not limited to broadcast and professional AV equipment such as camcorders, camera systems, switchers and mixers, monitors and accessories, visual systems such as projectors, professional displays and accessories, sound systems such as public address systems, infrared wireless microphone systems and RAMSA audio systems and any other professional AV and accessories offered by Panasonic.
• **Terminals:** A complete offering of Panasonic terminals including, but not limited to, handheld tablets, point of sale workstations and any other terminals offered by Panasonic.

• **Soft Module Products:** A complete offering of Panasonic soft module products including, but not limited to, audio and video processing software, voice recognition software, image recognition software and any other soft module products offered by Panasonic.

• **Recording Media:** A complete offering of Panasonic recording media including, but not limited to, SD cards for professional camcorders, SD memory cards for industrial use, blue-ray disc, ADA (advanced disc for archive, DV cassettes and any other recording media offered by Panasonic.

**Panasonic Services and Solutions:** A complete offering of Panasonic services and solutions including, but not limited to, installation, product configurations, product support, warranties, insurance, railway industry solutions and any other services and solutions offered by Panasonic.

**Plantronics Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Plantronics.

**Proofpoint Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Proofpoint.

**Quest Products, Services and Solutions**
A complete offering of product, services and business solutions offered by Quest.

**Samsung Products, Services and Solutions**
A complete offering of Samsung products, services and solutions including, but not limited to, Galaxy Tabs, Galaxy Notes, Wi-Fi Tablets, 4G / LTE Tablets, Laptops, Desktops, Chrome Devices, All-in-One PCs, Monitors, Printers, Cell Phones, Wearable Tech, Memory & Storage, Home Theater & Audio, IP Cameras, Security Systems, TVs, accessories for all products, apps, servers, music, support and any other products, services or solutions offered by Samsung.

**Symantec Products, Services and Solutions**

**Symantec Products:** A complete offering of Symantec security products including, but not limited to, advanced threat protection, code signing, control compliance suite, data loss prevention, DeepSight security intelligence, email security, encryption, endpoint management (Altiris), internet of things, endpoint protection, incident response, managed security services, mobile security and management, Norton, protection suite, SSL certificates, user authentication and any other security products offered by Symantec.

**Symantec Services and Solutions:** A complete offering of Symantec services and solutions including, but not limited to, consulting, education services, managed services, support services, appliance services, licensing, technical support, training and certification, threat protection solutions, information protection solutions, cyber security services, enterprise mobility management, and any other services and solutions offered by Symantec.
Veeam Products, Services and Solutions
A complete offering of product, services and business solutions offered by Veeam.

Veritas Products, Services and Solutions
Veritas Products: A complete offering of Veritas Information Management products including, but not limited to, archiving and eDiscovery, backup exec, information fabric technology platform, InfoScale, NetBackup, NetBackup appliances, storage foundation high availability, system recovery and any other offered by Veritas.

Veritas Services and Solutions: A complete offering of Veritas services and solutions including, but not limited to, consulting, education services, managed services, support services, appliance services, licensing, technical support training and certification, and any other services and solutions offered by Veritas.

VMware Products, Services and Solutions
VMware Products: A complete offering of VMware products including, but not limited to, data center and cloud infrastructure, networking and security, storage and availability, hyper-converged infrastructure, data center and cloud management, personal desktop software, business mobility software, desktop and application virtualization software, enterprise mobility management software and any other products offered by VMware.

VMware Services and Solutions: A complete offering of VMware services and solutions including, but not limited to, cloud computing, software-defined data center, virtualization, business mobility, data center virtualization and hybrid cloud extensibility, streamlined and automated data center operations, application and infrastructure delivery automation, security controls native to infrastructure, high availability and resilient infrastructure, and any other services and solutions offered by VMware.

Template for pricing information

Please provide pricing information for supported Manufacturer products, services and solutions in a format that is clear, concise and easily understood. The template below has been provided as a guideline.

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Product, Service, or Solution</th>
<th>Rate or Discount%</th>
<th>List any criteria for enhanced pricing, if available</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
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Appendix F: Products and Services of Prime Interest

SURS has identified a subset of specific products, software and services that are identified ‘of prime interest’ with a higher sense of urgency due to upcoming projects. Respondents should provide current pricing for these items based on estimated quantities for purchase, although this is not a guarantee of purchase order. This list is divided into 3 separate lots. Please follow the pricing guidelines as defined in Appendix C. This will be used for vendor evaluation.

SURS recognizes that any one Supplier may not provide all product lines within a given lot. PLEASE INDICATE THE LOTS YOU ARE RESPONDING TO IN THIS PORTION OF THE PROPOSAL:

_____ Lot #1 - Hardware and Hardware Maintenance (including but not limited to: desktops, workstations, laptops, tablets, thin clients, Printers and Scanners, Servers, Storage, Network Devices, Peripherals and Accessories monitors/displays, memory, docking stations, input devices, storage devices and systems, video projectors, cameras, audio and headsets).

_____ Lot #2 - Software (operating systems, commercial off-the-shelf (COTS), middleware)

_____ Lot #3 - Related Services and Support

Lot #1 Hardware and Hardware Maintenance

The following Hardware and Hardware Maintenance items with quantity greater than 1 are targeted for Fiscal Year 2019 (July 1, 2018 – June 30, 2019). Other items are for comparison purposes and may or may not be purchased in FY 2019.

<table>
<thead>
<tr>
<th>Qty</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>17</td>
<td>Cisco Smartnet Catalyst 3750 Switch WS-C3750G24TS-S1U maintenance 1 year</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Cisco Smartnet 2921 Router CISCO2921-SEC/K9 maintenance 1 year</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Cisco Smartnet 2921 Router CISCO2911-SEC/K9 maintenance 1 year</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Cisco Smartnet Catalyst 3650 WS-C3650-24PD-S maintenance 1 year</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Laptop: Lenovo ThinkPad P52s - 15.6&quot; - Core i5 8350U - 8 GB RAM - 256 GB SSD Mfr Part #:20LB0010US</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Lenovo Desktop Computer ThinkCentre M710q (10MR0004US)</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Lenovo ThinkPad USB-C Dock 40A90090US</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Palo Alto Networks PA-3020</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Cisco One Catalyst 3650 48-Port Full POE 2X10G Mfr. Part#: C1-WS3650-48FD/K9</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Cisco Aironet 2702i Controller-based - wireless access point Mfr. # AIR-CAP2702I-A-K9</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Lexmark printers 50 ppm MS811dn</td>
<td></td>
</tr>
</tbody>
</table>
Lot #2 Software (licensing, upgrades and maintenance)

Microsoft Licensing and Support are targeted for Fiscal Year 2019 (July 1, 2018 – June 30, 2019). Other Licensing and Software Maintenance will be needed as current contracts expire.

<table>
<thead>
<tr>
<th>Qty</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Microsoft Licensing and Support (all pricing should be for annual cost unless otherwise specified)</strong></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Microsoft Exchange Server - License &amp; software assurance - 1 server - academic - Enterprise, Select, Select Plus, EES - All Languages</td>
<td></td>
</tr>
<tr>
<td>150</td>
<td>Microsoft Exchange Server - License &amp; software assurance - 1 user CAL - Select, Select Plus - Win - All Languages</td>
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<td>Microsoft SQL Server Standard Edition - License &amp; software assurance - 1 server - academic - Enterprise, Select, Select Plus, EES - Win - All Languages</td>
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<td>Windows 10 Pro - Upgrade license - 1 license - Select Plus - All Languages</td>
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<td>50</td>
<td>Microsoft Windows Virtual Desktop Access - Subscription license - 1 device - Select, Select Plus, EES - Win - All Languages</td>
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<td>Microsoft Windows Remote Desktop Services - License &amp; software assurance – 1 user CAL - Enterprise, Select, Select Plus - Win - All Languages</td>
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<td>Microsoft Windows Server Datacenter Edition - License &amp; software assurance – 2 cores - Enterprise - All Languages</td>
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<td>Microsoft Windows Server Standard Edition - License &amp; software assurance – 2 cores - Enterprise - All Languages</td>
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<tr>
<td>150</td>
<td>Microsoft Windows Server - License &amp; software assurance - 1 CAL - academic - Select, Select Plus - All Languages</td>
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<td>Microsoft Visual Studio Professional with MSDN - License &amp; software assurance – 1 user - Select, EES - Win - All Languages</td>
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<tr>
<td>20</td>
<td>Microsoft CRM licenses and/or Microsoft Dynamics 365</td>
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<tr>
<td>150</td>
<td>Microsoft Office 365 G3 level licenses</td>
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<tr>
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<td>Microsoft Project Online Professional for Government</td>
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<tr>
<td>20</td>
<td>Microsoft Visio Online Plan 1 for Government</td>
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<tr>
<td>5</td>
<td>Microsoft Power BI Pro for Government</td>
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<td><strong>Other Licensing and Software Maintenance</strong></td>
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<td>VMWare vSphere support</td>
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<td>Veeam Annual Basic Maintenance Backup Replication Phone Support Service</td>
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<td>Adobe LiveCycle Designer</td>
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<tr>
<td>5</td>
<td>Adobe Creative Cloud for Teams</td>
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<tr>
<td>1</td>
<td>Quest software maintenance for NetVault Smartdisk</td>
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</tbody>
</table>
Lot #3 Services

Items listed in the **Microsoft Services and Support** section are actual projects targeted to be completed within the next 18 months. **System Integration/Implementation Services and Networking Support** are as needed.

Please quote an hourly rate for services such as:

<table>
<thead>
<tr>
<th>Description</th>
<th>Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>System Integration/implementation Services and Networking Support</strong></td>
<td></td>
</tr>
<tr>
<td>Palo Alto Firewall Configuration Assistance</td>
<td></td>
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<tr>
<td>ISE Configuration and Upgrade Services</td>
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</tr>
<tr>
<td>Cisco UCS, Switches, Routers and Wireless Controllers updates &amp; configuration changes</td>
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</tr>
<tr>
<td>NetApp configuration, update and support</td>
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<tr>
<td>Encryption Assistance</td>
<td></td>
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<tr>
<td><strong>Microsoft Services and Support</strong></td>
<td></td>
</tr>
<tr>
<td>Assistance with Office 365 rollout to all staff &amp; training</td>
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<tr>
<td>General Office 365 support</td>
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</tr>
<tr>
<td>Assistance with Migration from Skype for Business to Teams (current Coexistence mode – Islands)</td>
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</tr>
<tr>
<td>Deploy security tools and features for email and other Office 365 workloads to ensure SURS organizational data is protected.</td>
<td></td>
</tr>
<tr>
<td>Assist with implementation of Office 365 Security features</td>
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<tr>
<td>Office 365 eDiscovery and litigation hold setup and training</td>
<td></td>
</tr>
<tr>
<td>Intranet site migration to SharePoint</td>
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</tbody>
</table>