



# Living Our Mission

## How We Succeed FY2023 & Beyond

### Mission

To secure and deliver the benefits promised to our members.

### Vision

To be recognized as a respected leader among public pension plans.

### Goals

- Assure the financial soundness of the System.
- Achieve high levels of member and stakeholder satisfaction.
- Be a great place to work with an emphasis on learning, growth, diversity, equity and inclusion.
- Develop and sustain efficient, high-quality processes, tools and technology.
- Protect SURS assets through sound risk-management and ethical practices.

### Strategies

- Secure the annual required contribution, manage expenses, produce risk-adjusted investment returns that exceed our benchmarks and provide effective oversight of defined contribution plans.
- Deliver accurate, timely, cost-effective and empathetic service by meeting or exceeding our service standards.
- Recruit and retain quality talent, develop leaders, and commit to being a diverse, equitable and inclusive organization.
- Enhance communication, workflow processing, systems sustainability and record keeping.
- Strengthen SURS internal controls and risk-management programs, and continue our ethics training and compliance efforts.

### OUR VALUE PROPOSITION

Cost-Effective, Prudent  
Administration

Differentiation Through  
Service Delivery

Focus on Education  
& Value Creation

### THE SURS WAY

#### Values

Honest  
Ethical  
Professional  
Trustworthy

#### Service

Accountable  
Efficient  
Accurate  
Timely  
Empathetic

#### Relationships

Caring  
Collaborative  
Supportive  
Inclusive